How To Read Your Bill

1. Contact Numbers:

Contact numbers for general information. billing information or to report an outage

2. Account Information:

Your account number, statement date, billing due dates, and a summary of activity prior to the new billing statement

3. Member Information:

Name and address of member. Please contact our office if corrections need to be made to the account name. Only the person whose name is on the account is authorized to receive information on the account.

4. MiEnergy Message:

Information area for monthly notices

5. Service Information:

Map Location, 911 address, and property description

6. Meter Information:

Config - Configuration of the meter Blank = meter usage is stand alone S = usage subtracts from the first meter C = usage combines with the first meter Reg# - Register designation if metering

requires multiple registers

Current & Previous Readings - Meter readings and the date read

Days - The number of days of service for the meter usage

Rate - The description of rate billed on meter Mult - Multiplier - Factor used to calculate

total kWh or kW usage

kWh Usage - Calculated electric usage on each meter



31110 Cooperative Way PO Box 626 Rushford MN 55971-0626

Phone: 800-432-2285 Minnesota Office: 507-864-7783 To Report an Outage: 800-432-2285

Your Touchstone Energy" Cooperative

Pay-By-Phone 877-853-6517

3340 1 AV 0.373 MR ANYONE 12345 COUNTY ZZ ANYWHERE MN 12345-6789 5 3340

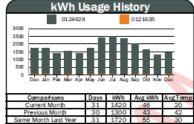
Account Number 1234567890 Statement Date 01/06/2017 Billing Summary Previous Balance \$193.19 Payment 12/27/16 \$193,19CF Balance Forward \$0.00 Current Balance Due 01/25/17 \$206.55 \$206.55 Total Balance Due Do Not Pay - Paid by Bank Draft on 01/25/17

MiEnergy Message

This area will include important monthly information regarding the cooperative or information specifically directed to a member's account

որվիլիիկանրակերդրույկը անիլիկական

Serv Desc: ACCOUNT # Mult kWh Usage RURAL SERVICE 1PH 20 0121635 09129 01/01/2017 09046 12/01/2016 31 DUAL FUEL 1PH/M



Current Service Detail \$32.00 Basic Service Kwh Charge 1,337 kWh@ 0.105 \$140.39 PUCA 1,337 kWh@ 0.007 \$9.36 Basic Service \$5.00 83 kWh@ 0.07 Kwh Charge \$5.81 PUCA 83 kWh@ 0.007 \$0.58 MN State Tax \$12.50 Fillmore Co Transit Tax \$0.91 JOTAL CURRENT CHARGES \$206.55

Director District: 01

10

Return This Portion With Your Payment- Make checks payable to MiEnergy Cooperative

PLEASE INDICATE CHANGES IN CONTACT INFORMATION: Home Phone: (507) 111-1111 New New:

Account Number Do Not Pay - Paid by Bank Draft on 01/25/2017

> MR ANYONE 12345 COUNTY ZZ ANYWHERE MN 12345-8789

1835006000

\$206.55

8

Scan this QR code with your

smartphone or tablet to

access your MiEnergy

account information

Mobile Phone: Not on File

E-Mail: ANYONE@GMAIL.CC

Pay-By-Phone

MIENERGY COOPERATIVE PO BOX 626 RUSHFORD, MN 55971-0626 **Կրթիկոփինիկոսքոնյինիկիկիկիկիլինիի**

250321835006000000020655000021688010620177

7. Current Service Detail:

A detailed list of current monthly charges

8. Graph:

Historic information on your account including comparisons to the current month, previous month and the same period last year to help you monitor your monthly usage

9 Substation & Director District:

Substation serving the property and the member's director district identification

10. Remittance Stub:

Identifies the total balance due and the due date

Please tear off this portion of your statement and return to the MiEnergy address shown. Please make sure the address is visible through the window on the return envelope provided with your statement.

11. Contact Information:

Current information on file to assist us with our communications to you. Please correct here or contact our office if these numbers change.

12. QR (Quick Response) Scan Code:

To access SmartHub to view account information including daily usage, payments, and prior billing statements

13. Pay by Phone Number:

Secure line to make payments from your bank account or credit card

Billing Statement Back:

Billing explanations of the monthly line items are on the back side of the statement along with additional billing information and cooperative contact numbers



877-853-6517